

Santa on Zoom

Frequently asked questions

Q. What equipment do I need?

A. A computer (PC, Ipad or MAC computer) and screen with either embedded camera in the screen or separate webcam and screen.

Q. But I don't have Zoom?

A The link automatically downloads the Zoom app just for the visit. But you can download Zoom and open an account separately for future use. And it's free! Go to Zoom on Google; www.zoom.us

Q. Why are you charging £5?

A. Whitstable Rotary club is paying for all the admin costs. Your payment is a donation to our charity account for local, national and international good causes. Please see our website for what we do. <http://whitstablerotary.org>

Q Can more than three children attend?

A . Yes but practically we think that a maximum of three children will enable each child to have a reasonable amount of time to speak to Father Christmas. You can book additional visits and for the visits to follow each other.

.Q. Why do you require an adult to be present at all times?

A. This is necessary for our on line Safeguarding protocol. It **must** be followed please.

Q. What if I am late for the timed slot?

A. We cannot guarantee your visit at that time if you are delayed. We will try to reschedule but cannot guarantee a later slot. You will lose the booking donation.

Q. Can I share the link so grandparents or other family members can take part?

A. Yes but we will ask you to tell us how many links will be joining just before we start the visit. We need to monitor numbers.

Q. I don't have a PayPal account

A. You can create one from the PayPal website which you access via the link. The website tells you how. Pay Pal is a secure means of payment and it is free to open an account.

Q. Can I forward this information sheet to other interested families?

A. Please do so. If Santa can find the time then we can arrange a Zoom visit on another day! However, visit numbers are limited and will be allocated on a first come, first served basis.

Q. What is Rotary?

A. Rotary is a national and international organisation of people meeting together in local clubs to organise fund raising and other charitable events for good causes. And we have fun too!

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